



**FAMILY
EYE CARE
& SURGERY**

Natasha L. Herz, M.D.

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No Show and Cancellation Policy for Family Eye Care and Surgery

Family Eye Care and Surgery relies on patient appointments to ensure that adequate staff and resources are available during your scheduled visit to provide you with the best possible eye care. If you cannot attend your scheduled appointment, you must provide our office with at least 24 hours advance notice. Patients that fail to provide 24 hours of advance notice of cancellation or who fail to show up for their scheduled appointment will be required to provide credit card information before another appointment can be scheduled. Your credit card will not be charged unless you fail to show for a second appointment or fail to provide 24 hours notice in advance of cancellation for a second time. We understand that extenuating circumstances may prevent you from providing the required advance cancellation notice. We are happy to discuss these particular circumstances.

I have read and understand the no show and cancellation policy of Family Eye Care and Surgery.

Name

Date